

# Adult Social Care & Health Cabinet Members Meeting

## Agenda Item 41

Brighton & Hove City Council

<b>Subject:</b>	<i>Annual Performance Assessment for Adult Social Care</i>		
<b>Date of Meeting:</b>	January 10th 2011		
<b>Report of:</b>	<i>Director of Adult Social Services and Lead Commissioner People</i>		
<b>Contact Officer:</b>	<b>Name:</b>	<i>Philip Letchfield</i>	<b>Tel:</b> 295078
	<b>E-mail:</b>	philip.letchfield@brighton-hove.gov.uk	
<b>Key Decision:</b>	No		
<b>Wards Affected:</b>	All		

### FOR GENERAL RELEASE

#### 1. SUMMARY AND POLICY CONTEXT:

- 1.1 The national regulator for adult social care, the Care Quality Commission (CQC), produce an Annual Performance Assessment (APA) which summarises progress in relation to the 7 outcomes for social care set out in the white paper 'Our Health Our Care Our Say'.
- 1.2 The Annual Assessment provides judgements in relation to each outcome, highlights areas where the council is doing well and where it should focus its improvement activity.
- 1.3 The Council is required to present the Annual Assessment to the relevant executive committee and to produce an Improvement Plan.

#### 2. RECOMMENDATIONS:

- (1) That CMM note and comment on the Annual Performance Assessment and related Improvement Plan

#### 3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 There have been significant developments in the national performance framework for adult social care over the past year. The CQC are a relatively new regulatory body and the framework for assessing performance is going through a period of change.
- 3.2 The APA, with judgements, is attached in full at Appendix 1. The report covers the year 2009/10.
- 3.3 The APA report is structured around the 7 national outcomes for adult social care and a judgement is made in relation to each outcome. The council is then given an overall rating based on the individual judgements against the 7 outcomes. CQC also comment upon leadership and commissioning use of resources but no longer make judgements on these.
- 3.4 Brighton & Hove have been judged a Council that is performing well overall. Within this the Council is judged to be performing excellently in relation to 3 outcomes and performing well in relation to 4 outcomes. This replicates exactly the performance achieved by the Council in 2008/09.
- 3.5 The Annual Performance process changed significantly for 2009/10 and this is reflected in the brevity of the APA report relative to previous years. For 2009/10 Councils were able to self declare their performance for 2009/10, based on a local review of evidence, for 6 of the 7 outcomes. For those outcomes where Councils chose to self declare they did not have to complete a detailed self assessment of evidence as long as their self declaration did not mean an improved judgement relative to the previous year or CQC analysis of available intelligence did not challenge the Councils self declaration.
- 3.6 Outcome 7 which is focused upon dignity and safety was excluded from the self declaration process and Councils had to submit a detailed self assessment of this outcome for CQC to consider, as in previous years.
- 3.7 Brighton & Hove self declared their performance on the 6 outcomes where this option was available. It should be noted that Brighton & Hove was subject to a full CQC Inspection this year which focused upon two outcomes, those relating to choice and control (outcome 4) and dignity and safety (outcome 7). As part of this process the Council did have to complete a detailed self assessment to CQC in preparation for the Inspection. CMM have previously received a report from CQC on this Inspection and the Councils improvement plan. This Inspection was a key element of the APA process and the judgements for the two outcomes the Inspection covered are the same as the judgements in the APA report.
- 3.8 The APA report also highlights the quality of leadership in place, the strong engagement with stakeholders, the impact of joint working across the city and the good track record of using resources effectively.

- 3.9 A number of improvements are identified. All of these improvements reflect the findings of the earlier CQC inspection and are covered in the Improvement plan which has already been approved by CQC and CMM in relation to that inspection. Appendix 2 simply cross references the APA improvement areas with the Improvement Plan already agreed. Appendix 3 is a copy of the agreed improvement plan presented at a previous CMM.
- 3.10 Staffs across all services are to be commended for continuing to deliver high quality and safe services at a time of major transformation across adult social care.
- 3.11 It has now been confirmed that this is final year in which CQC will be publishing performance ratings for Adult Social Care within the current performance framework. The Department of Health have published a consultation document, 'Transparency in outcomes; a framework for adult social care', in relation to the future performance framework for the sector.

#### **4. CONSULTATION**

- 4.1 None

#### **5. FINANCIAL & OTHER IMPLICATIONS:**

##### Financial Implications:

- 5.1 The Annual Performance Assessment provides an assessment of use of resources and comments that the Council has good track record of using resources effectively, with well-considered medium term financial planning and an appropriate regard for value for money.

Finance Officer consulted: Anne Silley

Date:30 /11/10

##### Legal Implications:

- 5.2 The legal background to the role and functions of CQC is contained in the body of this report which is for noting only. There are no specific legal or Human Rights Act implications arising directly from the content of this report.

*Lawyer Consulted: Sandra O'Brien*

*Date: 30/11/10*

##### Equalities Implications:

- 5.3 These are specifically covered within the Annual Performance Assessment under Outcome 6.

##### Sustainability Implications:

- 5.4 There are no specific sustainability implications in the Annual Performance Report.

##### Crime & Disorder Implications:

- 5.5 There are no specific crime and disorder implications in the Annual Performance Report.

Risk and Opportunity Management Implications:

- 5.6 The report provides an opportunity to identify key areas of improvement and respond to these.

Corporate / Citywide Implications:

- 5.7 The outcomes for adult social care can only be delivered on a city wide, partnership basis and partnership working is an element in the report.

**6. EVALUATION OF ANY ALTERNATIVE OPTION(S):**

- 6.1 There is a statutory requirement to present the Annual Performance Assessment to the relevant executive meeting and to develop an Improvement Plan.

**7. REASONS FOR REPORT RECOMMENDATIONS**

- 7.1 This is a key performance document for the Council which requires consideration within the Councils governance structure.

- 7.2 The approval and delivery of the Improvement Plan are an important element in the delivery of the Councils key priorities and in the judgements that CQC will make in future performance reports

**SUPPORTING DOCUMENTATION**

**Appendices:**

1. None

**Documents In Members' Rooms**

1. None

**Background Documents**

1. None